

Privacy Statement

Personal data processed

Theo Faassen Transport N.V. may process your personal data because you use its services and/or provide these data to Theo Faassen Transport N.V. yourself when completing a contact form on its website. Theo Faassen Transport N.V. may process these personal data:

- company name
- your first name and surname
- your address details
- your telephone number
- your email address
- your IP address

Theo Faassen Transport N.V. collects and processes personal data for customer administration, performing contracts, complying with requests, processing orders, collecting payments and optimising its website. Personal data are collected and processed to comply with legal obligations.

Google Analytics

Theo Faassen Transport N.V. uses Google Analytics to keep track of how users use its website and how effective its Adwords advertisements are on Google search result pages. The information obtained in this way, including your computer's address (IP address), is transmitted to and stored by Google on servers in the United States.

Google may also transfer this information to third parties if required to do so by law or because these third parties process the information on Google's behalf. Theo Faassen Transport N.V. has no influence over this. Google Analytics retains your data for 14 months after which they are automatically deleted.

Theo Faassen Transport N.V. has not granted Google permission to use Analytics information obtained through Theo Faassen Transport N.V. for other Google services.

Social plug-ins

Theo Faassen Transport N.V. uses social media links by which personal data are shared with third parties to provide you with the best possible experience and to display customised advertisements.

Theo Faassen Transport N.V. also uses several plug-ins on the website by which the IP address (of your computer) is shared. These plug-ins are chiefly intended to guarantee security and offer you an optimally functioning website.

Data shared with third parties are retained for as long as is necessary to fulfil the purpose. Facebook retains data linked to your account until the account is deleted, unless it no longer needs these data to provide its products and services.

Accessing, adapting or deleting data

You may access, rectify or delete your personal data. You can send a request for access, rectification or deletion to info@faassen.net. Theo Faassen Transport N.V. will respond to your request as soon as possible, but within four weeks, and comply with it, if applicable.

Data retention periods

Theo Faassen Transport N.V. does not retain your personal data longer than is strictly necessary to achieve the purposes for which your data are collected. Once the work has been completed, the relevant data will be deleted as soon as this is permitted.

If you have contracted with us, your data will not be retained for longer than seven years. This only concerns data in the documents we must keep under our legal retention obligation. Theo Faassen Transport N.V. thus reserves the right to retain any personal data if this is legally required until the date on which the retention obligation has been fulfilled, or until no longer legally required.

Sharing with third parties

Theo Faassen Transport N.V. provides your personal data to third parties only if these are needed to perform an agreement with you or comply with a legal obligation. Theo Faassen Transport N.V. guarantees all data will be stored as safely as possible. Theo Faassen Transport N.V. also expects the same from third parties with whom data are shared, but has no further influence or control over this. Data shared with third parties are minimised as much as possible.

Security

Theo Faassen Transport N.V. takes the protection of your data seriously and adopts appropriate measures to prevent misuse, loss, unauthorised access, unwanted disclosure and unauthorised changes.

If you believe your data are not properly secured, there are indications of misuse or you require more information about the security of the personal data Theo Faassen Transport N.V. collects, please contact it at info@faassen.net.